



Department of Medicaid

Mike DeWine, Governor
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TO: Contracted Medicaid Managed Care Organizations

FROM: Jim Tassie, Deputy Director, Office of Managed Care
Marisa Weisel, Deputy Director, Office of Strategic Initiatives

DATE: November 17, 2022

SUBJECT: Additional Transportation for Members

In accordance with Appendix B of the Ohio Department of Medicaid (ODM) Ohio Medicaid Provider Agreement for Managed Care Organization (MCO), MCOs must arrange and provide transportation for members who are enrolled with the OhioRISE plan in a manner that ensures children, youth, and their families served by the OhioRISE Plan do not face transportation barriers to receive services regardless of Medicaid payer. MCOs are responsible for arranging transportation in cases where transportation of families, caregivers, and siblings (other minor residents of the home) is needed to **facilitate the treatment needs** of the member (*emphasis added*). This may include transportation of a family member(s) to the facility and/or location of the member to participate in the member's treatment needs when the member is not being transported themselves.

MCOs must ensure that members under the age of 21 have access to services that are available in accordance with federal Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) requirements found at 42 U.S.C. 1396d(r) as amended. This includes medically necessary services covered by Ohio Medicaid, as well as any medically necessary screening, diagnostic and treatment services available to Medicaid consumers pursuant to 42 U.S.C. 1396d(a) that go beyond the applicable coverage and limitations set forth in Division 5160 of the Ohio Administrative Code (OAC).

42 CFR 441.62 outlines the EPSDT requirements related to transportation and scheduling assistance and stipulates that necessary assistance with transportation [to and from providers] must be **offered to the family** or beneficiary (*emphasis added*).

Questions regarding this guidance can be sent to ManagedCarePolicy@medicaid.ohio.gov.